

Privacy Policy

The General Data Protection Regulations came into force on the 25th May 2018. It is an EU legislation protecting personal data and providing electronic privacy that the UK has maintained since leaving the EU. This law is built around the principles of transparency and control.

We are committed to protecting and respecting your privacy. This policy explains when and why we collect personal information, how we process it and how we use it.

We will only collect, process and use your data in accordance with applicable data protection legislation, in line with your expectations and in a transparent manner.

This policy sets out information about what data is collected, why it is collected, how it is used and your options and rights regarding the collection and use of your data.

Who we are

Name: One in Four Walk

Operational Address: Enterprise Centre, York St John University, York YO31 7EX

For the purpose of the Data Protection Act (1998) and the General Data Protection Regulations (GDPR) from 25th May 2018, the data controller is **One in Four Walk**.

Why we collect data

As a donator, we really appreciate your support. Therefore, we want to ensure that we are able to keep you informed about how your support is enabling us to keep running activities in line with our aims and values, whilst supporting local charities and educational establishments to challenge stigma around domestic abuse. The data that we hold about you helps us personalise promotions and services that we may offer in the future.

What personal information do we collect, hold and use?

We hold personal information about our team, customers and supporters.

The information covered by this Privacy Policy includes the personal data you provide when you submit registration forms, make donations, take part in feedback surveys, respond to our invitations to attend or take part in events that we organise, request information about our activities, allow us to complete accident and incident forms and otherwise opt-in to receive information from us.

When we ask you to provide your personal information, we will let you know why we are asking, and how we will use your data, by referring you to this privacy policy.

We treat your data with the utmost care and take appropriate steps to protect it.

Personal information we collect may include but is not limited to

Name and title

Gender

Date of Birth

Postal Address

E mail address

Phone number

Our website uses Cookies and digital data may be collected when you visit our website, including IP addresses, browser data, traffic data. The transmission of information via the internet is not completely secure, however we will use appropriate procedures and security features to try to prevent unauthorised access.

Cookies

Our website www.oneinfour.co.uk uses cookies to store information on your computer. Most of these cookies are essential to make our site work and information collected is used to track visitor use to improve our service and compile statistical reports on website activity. If you continue to use our website, we assume that you are happy

to receive these cookies.

Cookies are small text files placed on your computer to collect standard internet log information and visitor behaviour information in anonymous form such as repeat visits, time spent on pages and pages of interest.

You can set your computer browser not to accept cookies, and also remove cookies that may already have been activated on your computer.

We have a small number of links on our website to other links from our website - www.onein4.co.uk to other websites. Please note that this Privacy Policy only applies to our website so when a person browsing our website clicks a link to other websites, they should familiarise themselves with the new site's Privacy Policy.

Where information is recorded on paper files, it is stored securely in restricted areas until it is transferred to secure digital form. Paper copies are then disposed of responsibly.

How we will use your information

Any personal information we collect from this website will be used in accordance with the Data Protection Act 1998 and other applicable laws. The details we collect will be used:

To process your order/donation/registration

To provide after sales service (we may pass your details to another organisation to supply/deliver products or services you have purchased and/or to provide after-sales service);

In certain cases, we may use your email address to send you information on our other products and services. In such a case you will be offered the option to opt in/out before completing your purchase/action.

We may need to pass the information we collect to other companies for administrative purposes. We may use third parties to carry out certain activities, such as processing and sorting data, monitoring how customers use the Website and issuing our e-mails for us. Third parties will not be allowed to use your personal information for their own purposes.

Your rights

The accuracy of your information and the data that we hold on you is important to us. If you change any of your personal contact details, or you are aware that the information that we hold about you is inaccurate or out of date, please contact us using the methods advised below.

You have the right to ask us not to process your personal data and can withdraw your consent at any time by contacting us using the methods below.

How to contact us

If you have any questions about our Privacy Policy or would like a copy of the information that we may hold about you, please e-mail us at onein4walk@outlook.co.uk.

The Information Commissioners Office (ICO) (www.ico.org.uk) is the supervisory body responsible for protecting people's access to information and you have the right to lodge a complaint to them if you feel we are not using your data appropriately.

Changes to our Privacy Policy

This policy was issued : August 2024

We reserve the right to update and review our Privacy Policy at any time. We may inform you of any changes if this is necessary.